



Enhancing Patient Safety in Step-Down Units

Through Culturally Responsive Care

Presented by Leila Hassani Khodajoo, RN, BScN, MBA



About the Presenter



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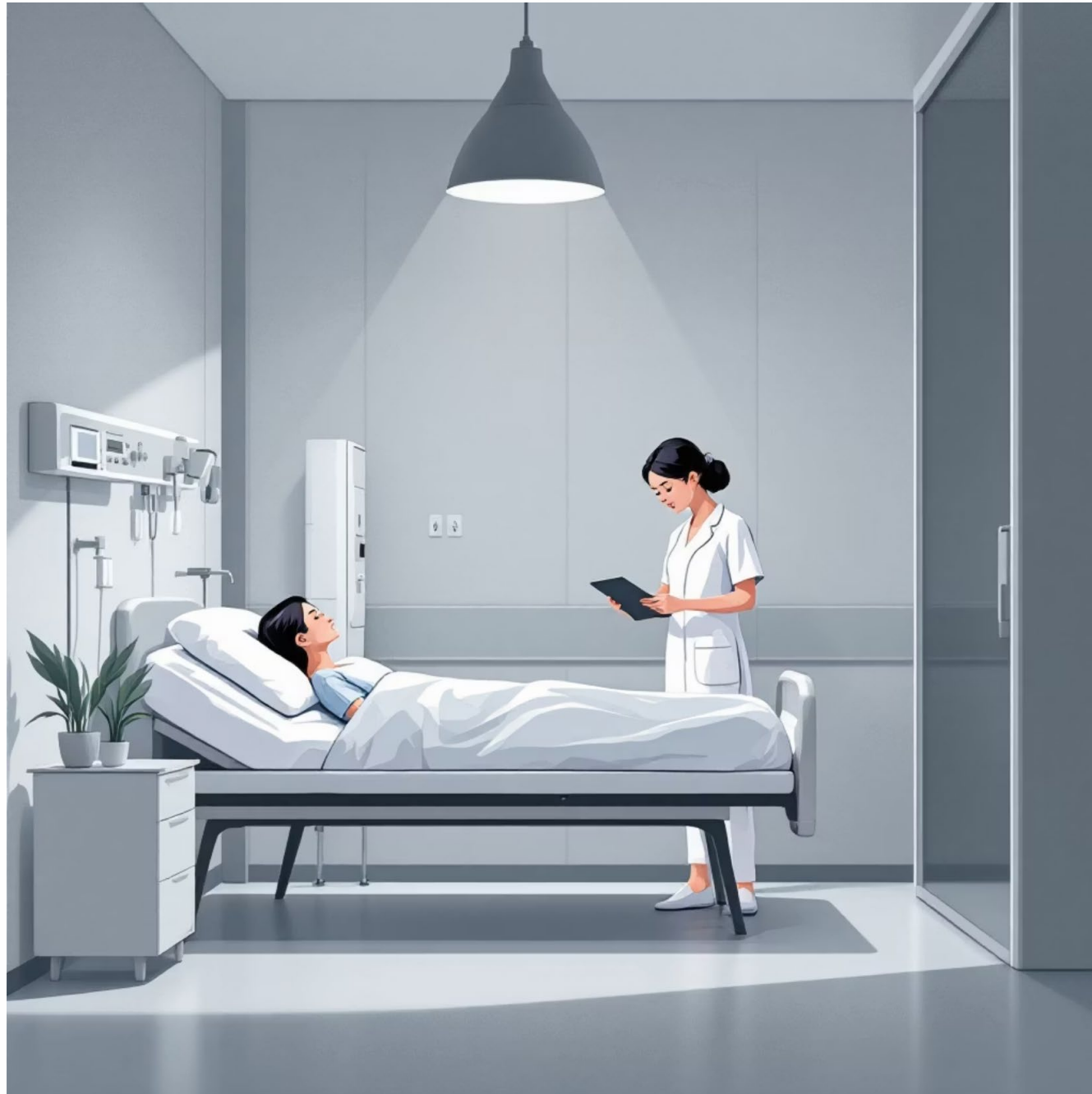


CONFERENCE DIALOGUE



Richmond Hill College

The Challenge in Step-Down Units



Intermediate Care

SDUs bridge the gap between intensive care and general wards for stable but high-risk patients.

Multicultural Context

Diverse patient populations introduce linguistic, cultural, and religious factors that can impact communication, adherence, and safety.



Culturally Responsive Care

Integrating patient values and beliefs into clinical decision-making is key to enhancing safety.



Respecting Values

Acknowledging and integrating diverse patient values.



Clear Communication

Overcoming language and cultural barriers.



Improved Safety

Reducing adverse events through tailored care.



Methodology: A Narrative Review

Our review identified key studies to inform best practices.

1

Search Databases

PubMed, CINAHL, Cochrane Library.

2

Publication Dates

Studies published between 2015 and 2024.

3

Key Terms

Patient safety, SDU, culturally responsive care, multicultural patients.

4

Quality Appraisal

CASP checklists for medium to high-quality studies.

Four Strategies for Enhanced Safety

Evidence-based approaches to improve patient outcomes.



Professional Interpreters

Reduced language-related errors by up to 30%.



Cultural Values Integration

Improved treatment adherence and decreased safety incidents.



Cultural Awareness Training

Increased staff ability to anticipate and prevent adverse events.



Adapted Safety Protocols

Prevented communication failures during critical events.

Impact of Culturally Responsive Measures

Combining culturally responsive measures with existing safety tools like Early Warning Score (EWS) and SBAR communication framework significantly improves clinical outcomes and patient trust.

- Enhanced clinical outcomes
- Increased patient trust
- Reduced adverse events



Key Takeaways

Culturally responsive care is vital for SDU safety.

- **Embed Cultural Competence**

Integrate into staff training programs.

- **Systematic Interpreter Use**

Ensure consistent access to professional interpreters.

- **Adapt Protocols**

Tailor safety protocols to meet diverse patient needs.





Future Directions

Ongoing monitoring and research are crucial for optimizing patient outcomes.

01

Continuous Monitoring

Track the effectiveness of culturally responsive interventions.

02

Further Research

Explore integration with advanced monitoring technologies.

03

Optimize Outcomes

Ensure the highest level of care in diverse settings.

Keywords

Understanding the core concepts of this research.

Patient Safety

Intermediate Care Facilities

Cultural Competency

Transcultural Nursing

Interpreter Services